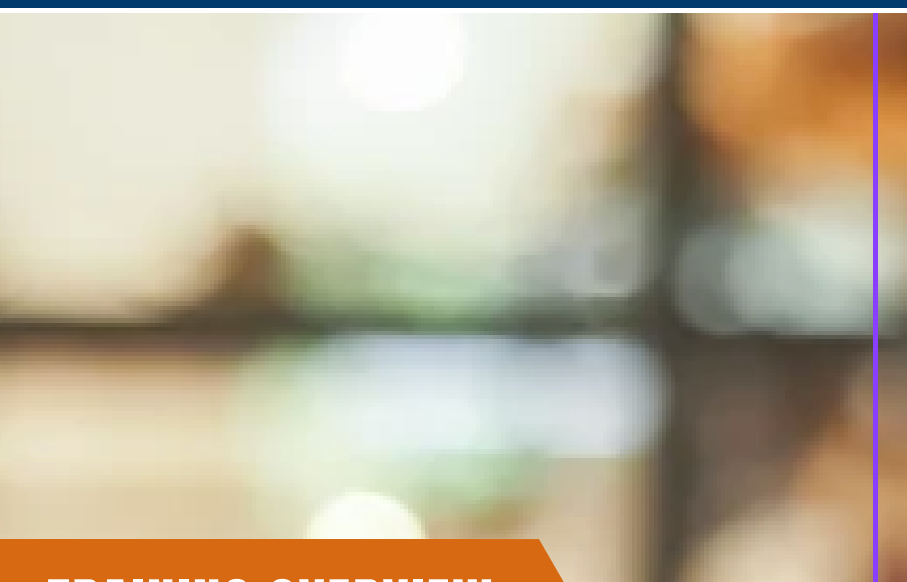


Psychological Safety

TRANSFORMING TEAMS THROUGH CONNECTION



TRAINING OVERVIEW

In today's high-stress, high-demand work environments, one question rises above the rest: How do we help our teams feel safe, seen, & heard—so they can do their best work?

Join us for a dynamic, skill-based leadership workshop designed to equip you with the mindset, tools, & presence to foster psychological safety within your team or organization. Through The Coach Approach, you'll explore how past trauma, inequities, neurobiology, & leadership behaviors all impact a team's ability to collaborate & thrive.

KEY TAKEAWAYS:

- Learn to create spaces where people feel emotionally & psychologically safe
- Respond more effectively to disagreement & emotional triggers
- Apply new tools to real-world leadership challenges
- Promote collaborative problem-solving & shared accountability
- Strengthen a culture of trust & cross-system collaboration

This training is designed for leaders at all levels who want to build connection, deepen trust, & support equity across their teams & systems.

MEET LEADERSHIP & CHANGE MANAGEMENT EXPERT:

Mark B. Durgin is the President of Keystone Leadership Coaching, LLC, and an accomplished leader dedicated to empowering human service managers to build effective, burnout-free teams.

With over 20 years of experience in coaching and leadership development, Mark has partnered with professionals nationwide to foster collaborative and high-performing teams. His background includes directing statewide initiatives and facilitating organizational growth, bringing a wealth of expertise in training, adaptive leadership, and supporting complex systems change.

Mark specializes in executive coaching, training, and guiding professionals to unlock their full leadership potential, ensuring positive impact across communities, youth, and families.

